

# COVID-19 Sheltering and FEMA Public Assistance Reimbursement Program



**HUMAN SERVICES**  
CITY OF SAN ANTONIO

**City Council A Session  
December 16, 2021**

**Melody Woosley, Human Services Director**

# Overview

- Ordinance is seeking authorization to apply and accept upon award reimbursement from the **Federal Emergency Management Agency Category B Public Assistance program**
- An additional **\$5,328,848** for a total amount of **\$6,528,848** in reimbursement
- Authorizes contracts to support temporary non-congregate shelter operations to limit the spread of COVID-19



**FEMA**

# Background

Since April 2020, the City of San Antonio has funded two non-congregate shelters in hotel facilities to respond to the pandemic

## Isolation Care Facility (ICF)

- Brief isolation for people who have contracted or been exposed to COVID-19
- Most clients come from congregate homeless shelters and return after their safe isolation period
- Since inception, has served nearly **3,000 individuals**

## Non-congregate shelter for people experiencing homelessness

- For social distancing of individuals out of congregate shelter facilities
- Prioritized for medically vulnerable
- Operated by Haven for Hope and served approximately **1,900 individuals**
- Haven for Hope campus avoided significant COVID-19 outbreaks

*FEMA reimbursement for Non-Congregate Shelter is authorized at 100% reimbursement by Presidential order, effective January 21, 2021 through April 1, 2022. No local match is required.*

# Operations Overview

## Non-congregate sheltering operations agreements:

- **Hotel facility leases**
  - Non-congregate protective facility (300 rooms)
  - Isolation Care Facility (24 rooms/flexible capacity agreement)
- **24/7 Operations staffing**
  - Haven for Hope\*
  - Endeavors
- **Supportive Services**
  - Linen laundry
  - Cleaning

*\*funded by Haven for Hope*



# Recommendation

Staff recommends:

- Authorizing the application and acceptance upon award of **\$6,528,848** in total in reimbursement from the FEMA Category B Public Assistance Program
- Extending agreements, as necessary, to April 1, 2022 with facilities and service providers

# COVID-19 Sheltering and FEMA Public Assistance Reimbursement Program



**HUMAN SERVICES**  
CITY OF SAN ANTONIO

**City Council A Session  
December 16, 2021**

**Melody Woosley, Human Services Director**